1 INTAKE | REFERRAL | ADMISSION

- Referral entry / processing
- Automated benefit eligibility verification
- Notice of admission process & reporting
- * **CareDocuments –** Document Management

3 CAREGIVER MANAGEMENT

- Manage caregivers, contractors, administrative associates
- Compliance tracking & management
- Availability management
- Security management
- EVV management & reporting
   - State aggregator integrations

5 POINT OF CARE

- On-line & off-line visit notes / forms entry
- Integrated with orders / care plan
- OASIS integrated assessment service notes
- Customizable forms
- Electronic patient & associate signatures
- OASIS analysis, scoring / points & submission
- **Eficient Guidance Assist** – real-time comparison of OASIS assessments

7 BILLING & PAYROLL

- Payer master files for all payers
- Billing requirements / rules for all payers
- Authorization tracking & management
- Benefit eligibility tracking (ongoing)
- Automated billing for all eligible payers
- Integrated collections / AR management
- Payroll reporting
- Service verification for accurate billing & payroll information

2 CLIENT HEALTH RECORD

- Integrated comprehensive EMR
- e-Faxing (bi-directional) – **CareDocuments**
- Built-in compliance workflows & alerts
- Orders tracking/compliance
- QA review process
- OASIS analysis, scoring / points & submission
- Patient / family portal
- Physician web portal

4 INTEGRATED SCHEDULING

- Follows physician orders
- Checks payer authorization required
- Caregiver matching based on compliance, available & territory
- Mass scheduling assignment
- Missed visit management & reporting

6 DATA ANALYSIS & REPORTING

- Dashboard displays agency's performance
- Minute by minute reporting for ongoing agency activity
- Complete workflow management
- Patient survey data extract
- Ad hoc & standard reports

8 INTEROPERABILITY

- Interoperability engine interfacing data exchange
- Seamless integration with suite of third party providers